

#### PUNE BRANCH OF WIRC OF ICAI

# **RFP Terms & Conditions**

Tour Operator for International Study Tour 2023 to Vietnam & Cambodia

Destination: <u>Ho Chi Minh</u>- (CUCHI TUNNELS & MEKONG DELTA); <u>Siem Reap</u> -(ANGKOR THOM, ANGKOR WAT, GROUP ROLOUS – GRAND CIRCUIT & BANTEAY SREY)

Stay: 6 Hotel Nights

Period: Tentatively from 6th to 13th October, 2023

### **Inclusions in Tour Cost:**

- 1. Visa Charges
- 2. Tour Pune to Pune [ Pune-Mumbai-Pune AC Bus-Lunch dinner included]
- 3. Return air fare for economy class
- 4. Travel Insurance with age upto
- 5. Government Taxes
- 6. Rooms on Twin Sharing basis
- 7. Meals: Breakfast, Lunch and Dinner
- 8. Sight-seeing exclusively for the group
- 9. Banquet hall on two days [Total 6 hours] with arrangements like Projector, sound system, podium etc.
- 10. Tour operator to accompany the group
- 11. Entrance fee/ Show tickets
- 12. Driver and Hotel tips
- 13. Local conveyance in AC Bus
- 14. Stay in 4 star and above category Hotel

## **Criteria for shortlisting of Tour Operators:**

- 1. Tour Operator should have facilitated at least 300 tourists to Europe and other countries through Group Tours\* in last 10 years. The number of tours conducted shall also be mentioned.
- 2. Tour Operator Registered with Tourism Board shall be preferred.
- 3. Tour Operator should have an office either in Mumbai or Pune.
- 4. Visa to be facilitated in Pune
- 5. Tour Operator shall make a presentation before the ICAI Pune Branch Committee/sub-Group overseeing the Tour and then for participants on selection.

- 6. At least one experienced representative of the Tour Operator shall accompany the group throughout the tour (Pune-Asia-Pune).
- 7. Tour Operator shall submit relevant documents like PAN, GST No. etc along with the proposal.
- 8. If required, the shortlisted Tour Operator shall submit financial statements of the entity. \*Tours with 20 or more tourists to be considered as Group Tour

Note: The Tour Cost shall be quoted per individual assuming 40-45 members in the group.

#### **Timelines & modalities for submission of Proposal:**

Tour Operators satisfying the conditions enumerated above, shall submit their detailed proposal along with detailed Itinerary latest by, Saturday, 26<sup>th</sup> August, 2023, 5 pm on admin@puneicai.org; (M: 8237166008)

or

Physically at Pune Branch of WIRC of ICAI 'ICAI Bhawan', Plot No. 8, Parshwanath Nagar, Near Mahavir Electronics, Opp. Kale Hospital, Bibwewadi, PUNE - 411 037.

The proposal shall be in the sealed envelope, and with the following words appearing on the face of the envelope – "Proposal for International Study Tour 2023"

The selection of the Tour Operator shall be made on the basis of technical evaluation of the proposals and also the financial quotes submitted.

The Pune Branch of ICAI reserves the right to alter the terms and conditions/ relax any of the conditions mentioned herein.



# 8<sup>th</sup> International Study Tour Organised by Pune Branch of WIRC of ICAI

Proposal for 6 Hotel Nights for Vietnam & Cambodia

Destination: <u>Ho Chi Minh</u>- (CUCHI TUNNELS & MEKONG DELTA); <u>Siem Reap-</u> (ANGKOR THOM, ANGKOR WAT, GROUP ROLOUS – GRAND CIRCUIT & BANTEAY SREY)

Period: Tentatively from 6<sup>th</sup> to 13<sup>th</sup> October, 2023

## Contents

SI	Particulars
1.	Tour Criteria and Inclusions
2.	Flight Details
3.	Detailed Itinerary
4.	Costing
5.	Photo Gallery of the Sight Seeing
6.	Photo Gallery of Hotels along with Respective Hotel's website link
7.	Terms of Payment
8.	Cancellation and Refund Policy
9.	Brief Bio-data of the Tour Leader from India
10.	Brief Bio-data of the additional tour Leader at Destination Country
11.	Details of Support would be Given at Pune (Information Desk, Visa and Etc)

### Submitted by:

Name of the Concerned Person	
Tour Operator Company	
Address	
Phone Number	
Mobile Number	
Email ID	

#### 1. Tour Criteria and Inclusions:

Tour to **Vietnam & Cambodia** includes **Ho Chi Minh**- (CUCHI TUNNELS & MEKONG DELTA); **Siem Reap** (ANGKOR THOM, ANGKOR WAT, GROUP ROLOUS – GRAND CIRCUIT & BANTEAY SREY) shall be conducted tentatively from 6<sup>th</sup> October, 2023 to 13<sup>th</sup> October, 2023. Tour shall consist of **6** Hotel Nights.

#### **Tour Cost shall include:**

- Visa Charges
- Tour costing Shall be Pune to Pune [Pune-Mumbai-Pune AC Bus-Lunch dinner included]
- Return air fare for economy class
- Travel Insurance along with age upto
- Government Taxes
- Arrival/departure transfer /sightseeing exclusively for the group using Air-conditioned Coach on private basis;
- Accommodation on twin sharing basis with breakfast in Standard category rooms for 6
   Nights in 4\* and Above Hotels
- Breakfast + Lunch + Dinner for all the days; with One Local Dish on any three dinner during Stay (Please note Breakfast must include Indian & Continental foods)
- Snack Packet & Tea Packets from India itself
- Accompanying professional English-speaking Guide for the group
- One bottle of mineral water per person per day;
- All Entrance Fee mentioned in itinerary, first gate entrance;
- Co-branded stroller Bag and Caps; Passport Pouch per Guest
- Single Entry Visa.
- Well conversant Tour escort Pune to Pune.
- Tip for Hotel, driver and guide;
- Local conveyance in AC Bus
- Banquet hall on two days [Total 6 hours] with arrangements like 2 Mikes and Sound System,
   One Projector and Screen, Podium and One Round of Tea/Coffee with cookies.
- No Hidden Cost except Personal Expenses like Shopping; Laundry Etc.
- Dry Snacks during the Tour
- Local Information Souvenirs for every Guest
- Universal Adapter per Guest

2. Flight Details: Preferably direct flight if any from Pune to Pune

Flight No	Date	From	То	Departure	Arrival	Flt time	Layover

# 3. Detailed Itinerary:

**DAY 1: HO CHI MINH ARRIVAL** 

DAY 2: HO CHI MINH - CUCHI TUNNELS - HO CHI MINH HALF DAY CITY TOUR

DAY 3: HO CHI MINH – MEKONG DELTA – HO CHI MINH

DAY 4: HO CHI MINHFLY TO SIEM REAP (Transfer by Flight)

DAY 5: SIEM REAP - ANGKOR THOM & ANGKOR WAT

DAY 6: SIEM REAP - GROUP ROLOUS - GRAND CIRCUIT & BANTEAY SREY

**DAY 7: SIEM REAP DEPARTURE** 

Inclusions

**Sightseeing Places** 

4. Costing on (Twin sharing basis following shall be the Cost per person)
Please also give the rate for child with bed & without bed

Nos. of	Air Fare;	Accomm	Accommodation, Food, Conveyance			Taxes @ (if	Total (INR)
Person	Visa; Insurance (INR)	(in Dollar)	Conversion Rate at @ Rs.	(INR)		any)	INCLUSIVE OF TAX
40-45							

Name of the Ho	otel Website	Address	Photos	
•	•	•		
7. Terms of Payment  Following shall be the Terms	rms of Payment			
Following shall be the Ter				
Following shall be the Ter	rms of Payment	Remarks		
Following shall be the Ter  Installments On Booking				
Following shall be the Ter  Installments On Booking Installment I	%			
Following shall be the Ter  Installments On Booking	%			
Installments On Booking Installment I Installment II (Retention) Installment III  8. Cancellation and Refund	%	Remarks		
Installments On Booking Installment I Installment II (Retention) Installment III  8. Cancellation and Refund Installments	% I Policy Amount		Amount to be refunded	
Installments On Booking Installment II Installment III Installment III  8. Cancellation and Refund Installments Before 45 Days of the Tou	Medicy    Amount   Policy   Po	Remarks	Amount to be refunded	
Installments On Booking Installment I Installment II (Retention) Installment III  8. Cancellation and Refund Installments	Medicy  I Policy  Amount  ur  ur	Remarks	Amount to be refunded	

10. Brief Bio-data of the additional tour Leader at Destination Country

5. Photo Gallery of the Sight Seeing

# 11. Support at Pune

If chosen for as a Tour Provider following person shall be dealing with interested members for the Purpose of Passport Guidance (if required), Visa Formalities, Booking details and Other Queries.

Name of the Person	
Address	
Office Hours	
Contact No. (Landline)	
Contact No. (Mobile)	
Email ID	

For Name of the Company

(Authorised Person) (Designation) Mobile Number E-mail ID